1. How often do you go to the AAHSL website?

		Response Percent	Response Total
Less than once a month		**52.7**%	**29**
1-3 times/month		36.4%	20
4-6 times/month		9.1%	5
7-10 times		0%	0
More than 10 times		1.8%	1
	Total Respondents		**55**

2. For what purpose do you most often use this website?

1. Look for reports. Committee membership. Highlighted library

2. Member Directory and Mini Surveys. Also the AAHSL Stats when they are issued - from there I save them to my computer.

3. Checking mini-survey results.

4. Surveys

5. statistics

6. To view the mini-surveys

7. Check out a member name or address; look at the spotlight library; look at reports or powerpoints from past meetings or committees; check the dates and program for the annual meetings at AAMC.

8. Review statistical data Highlighted library Surveys

9. Spotlight Surveys

10. Member Directory Locating AAHSL documents Finding Committee activity

11. #1 - access to mini surveys #2 - reference to leadership committee documents

12. Look up committee charge or list of members

13. Truthfully I don't use it much at all

14. membership info. (e.g. directory)

15. minisurveys annual statistics annual meeting information

16. Look for member directory information.

17. Look up committee/organizational information

18. survey results

19. Directory. Check the Spotlight. Find an older document needed to satisfy a reference need.

20. Look up addresses and telephone numbers.

21. AAHSL documents and mini surveys

22. mini surveys, committee work

23. directory information survey information

24. Surveys, statistics, policies

25. --task force reports; --workshop and conference schedules; --others.

26. Statistics

27. Mini-surveys

28. to see mini surveys and featured library

29.	use member directory, find old mini-surveys
30.	check on reports and committees
31.	annual stats
32.	To look up an address or phone number. I download the stats, so don't use the web-site for that after the first time.
33.	Addresses etc of members Statistics
34.	mini survey information
35.	Forms Committee reports contact information for AAHSL members
36.	current information regarding AAHSL activities; access to statistics
37.	Mostly for directory information on a person/institution or checking past member surveys. Occasionally, I'll go to look up a document or to check statistical data.
38.	Latest news/updates from committees; Statistics Mini-surveys
39.	Access the annual statistics, sometimes to look for an old mini-survey
40.	Looking for a particular document.
41.	General association business
42.	Statistics, checking on mini-surveys
43.	survey print outs; reports; stats
44.	Look at new Spotlight Get stats
45.	Download forms, find policies
46.	Check annual statistics read documents and reports
47.	When stats are due
48.	Look for meeting information.
49.	Stats, directory
50.	Resources and publications (e.g., surveys). New and events. Library info.
51.	Stats, library highlight, meeting information
52.	keep up with profession; statistics; new projects; technology
53.	Annual Survey information
54.	Member directory information
55.	Search the member surveys archives

3. What one or two new things would you like the website to do for you in terms of enhanced content or functionality to meet your needs?

1. 1) Access to web-based tools for importing and manipulating AAHSL reports & publications, including selected statistics and institutional demographic profiles. 2) AAHSL archive of surveys, committee activities & reports

2. Make it easier to see our key services or documents from the home page.

3. Member profiles for all members in a structured manner.

4. no commnets

5. job postings resources for new directors, eg materials from AAHSL leadership fellowship program

6. xxx

7. Communication about best practices to meet "charting the future" type goals using the newer technologies. How the newer technologies and systems are transforming traditional services.

8. The statistical data menu is not as clear, ie, if I want the most recent it is not clear

9. none

10. Use logical groupings of concepts rather than AAHSL administrative structure. You have to know how AAHSL is organized to find anything. Construct it such that non-AAHSL folks can feel positive about navigation around the site and will actually find the information they desire.

11. search function more logical organization promote AAHSL services, not individual libraries on home page

12. I would like to easily access current statistics, etc. I have a hard time remembering the password, but I guess you can't help me with that :).

13. I am not sure

14. be more up-to-date

15. N/A

16. Directory or chart of how many institutions are using what information resources/products. Automatic electronic polling of members on questions submitted by members.

17. Better search engine and organization of information

18. be able to keyword search minisurvey results

19. Find documents quickly. Serve as a reference source -- store links to key professional documents (not necessarily AAHSL documents/reports).

20. See below...

21. Can't think of any

22. real-time, interactive, customizable statistics

23. maybe a discussion forum/blog, if it would get enough use to justify it

24.	1. Be more interactive about hot issues such as open access publishing (blog?) 2. Include "news" that affects AMC libraries (legislation, guidelines, programs at other AMCs)
25.	If AAHSL can have an IT forum for IT managers from all health libraies to discuss issues.
26.	contact information in a secured site
27.	Better searching capability. I tend to have trouble remembering which section has the particular report or document I need. It would also be helpful to have some standardization on how committee reports are handled so that it is easy to find out what the status of a particular project or activity is.
28.	more content on work of AAHSL committees
29.	blogs, wikis, collaboration tools
30.	not sure
31.	quick links to stats
32.	A friend pointed out to me that the website talks about the organization, but nowhere does it describe the community of members. We need to decide if the website is for talking amongst ourselves, or as PR for the outside world. The current website is fine for storing organizational information or talking to each other (although the list-serv is much more useful for that purpose). But we aren't using the web-site to "tell our collective story to the world" - IF that's what we want to do, then we need a more lively approach. The "mission and profile" section is very stilted and formal - it's about the organization but not about the libraries. Instead of focusing on one member library each month (somewhat confusing to find that on the front page), why can't the AAHSL web-site have a splashier front page with information about academic hs libs in general - for example: "AAHSL is an organization of 100 libraries in the nation's medical schools and health centers. Together we employ xxx librarians and information specialists who support health education and health care by ... Together we spend $xx,xxx,xxx to purchase and license the best resources for health care professionals. Together we offer classes and workshops to xxx,xxx health care students and professionals about the best evidence to support clinical care and research." (etc, etc - you get the idea). And then link to a page with all the libraries listed with their URL's?
33.	Can't think of anything
34.	short online tutorials on current knowledge management issues or IT would be grteat. Thank you.
35.	I don't find the site well organized - I never know which area to look in.
36.	access to websites of all member libraries
37.	The overall organization has caused me delays in locating needed items. I often have trouble thinking of where something might be listed, how to find what I'm looking for.
38.	Standard reports from AAHSL statistics
39.	It's be nice if it was easier to access both the stats and the surveys - navigation and how things are labelled are a little awkward.
40.	An expert network system to show me who is doing what - who I talk to about repositories, about renovation, about accreditation.
41.	Website is poorly organized and it is difficult to find items (Example: most reports are filed under a committee and that is not a good way to organize important reports, documents)
42.	push technology - to push content added without me having to go and look, need history of AAHSL documents that are searchable without regard to organization, easy way and

	encouraging way to add content, way to compare years of statistical data that I can manipulate the fields
43.	easy links to member libraries newsletters and web sites easy links to AAMC and other library related info - GIS, CurrMIT, HEAL, Medbiquitouss, etc. get to our issues supporting websites fasteg for open access informaiton have a dropdown that leads to all sorts of connections...
44.	Make it easier to get statistics reports that compare particular items against particular institutions, sorted and formatted. Provide a way to do a mini-survey of AAHSL members using online survey system (like surveymonkey) with formatted results.
45.	Better publicity for the organization. Better navigation, less stuff buried. Why the extra pages "click here to download the document you just tried to download already"? Why isn't the logo in the top corner clickable link to the home page? Why isn't the travel form a fillable-field pdf? Search is tremendously slow.
46.	No ideas at this time
47.	I don't really feel the need for one more place to visit. Probably help with administrative/personnel issues.
48.	Post more white papers from other library/IT organizations.
49.	More intuitive, fewer clicks
50.	Be more intuitive/easier to use. Better/easier links to member libraries. Easier survey access/searching.
51.	better stat manipulation
52.	unsure
53.	Not sure.
54.	better navigation features enhanced ability to search the site
55.	No comment

4. How important are the following website-based services to you?

	Not Important				Important					Most Important	N/A	Response Average
Educating members about new IT technologies	15% (8)	4% (2)	13% (7)	7% (4)	**20% (11)**	5% (3)	15% (8)	13% (7)	5% (3)	4% (2)	0% (0)	**5.11**
Promoting innovation in knowledge management at the local level	2% (1)	11% (6)	9% (5)	2% (1)	**25% (14)**	5% (3)	9% (5)	15% (8)	13% (7)	7% (4)	2% (1)	**5.96**
Sharing of IT expertise among AAHSL members and their library staff	4% (2)	7% (4)	9% (5)	7% (4)	18% (10)	4% (2)	16% (9)	**20% (11)**	9% (5)	5% (3)	0% (0)	**5.98**
Enhancing information sharing and communication among members, especially regarding IT innovations	0% (0)	2% (1)	2% (1)	5% (3)	15% (8)	9% (5)	13% (7)	**25% (14)**	11% (6)	18% (10)	0% (0)	**7.31**
Promoting research on how IT improves information access and delivery to improve health	4% (2)	7% (4)	9% (5)	7% (4)	13% (7)	9% (5)	**20% (11)**	9% (5)	9% (5)	11% (6)	2% (1)	**6.07**
Supporting the workings of the AAHSL committees more effectively	0% (0)	2% (1)	4% (2)	4% (2)	5% (3)	7% (4)	4% (2)	22% (12)	20% (11)	**33% (18)**	0% (0)	**8.07**
Providing online education opportunities to meet your development needs	7% (4)	7% (4)	13% (7)	4% (2)	11% (6)	**15% (8)**	9% (5)	**15% (8)**	11% (6)	9% (5)	0% (0)	**5.85**
Total Respondents												55
(skipped this question)												0

5. Please make any other additional comments regarding AAHSL IT, website, or delivery of services via technology.

1. I don't look to the AAHSL website to do most of the above.

2. I tend not to look to AAHSL to fulfill my IT needs. IT is a method or means, not an activity unto itself and it is more important and relevant to look a programs, goals and outcomes rather than at technology per se.

3. xxx

4. Thanks for asking.

5. A new look and feel supported by a mental model of how the site is organized is overdue. This site needs to Shine!

6. web site should be a place where we demonstrate uses of IT, at least to show we are up with the times. It could be a source of ongoing communication from and about members via RSS feeds, blogs, repositories etc. The "go to" source for AAHSL!

7. I am sure the website could prove useful. At least more useful than it is to me now. My problem is that I just don't seem to have time to consult it and I don't even know how it could help me.

8. The "Communications" tab doesn't go anywhere.

9. We should take down old information and collocate some of our email news on our web site. e.g., maybe create a SPARC updates section or a scholarly communication updates section.

10. I really like the listserv and hope that we don't go to an AAHSL blog - I can't get to the blog on the road via my Blackberry whereas I can get to email. I know low tech but the listserv is still very efficient.

11. Don't overdo the site innovations, etc. in IT--AAHSL is the last place I would look for that sort of information. Bill Garrity

12. 2.0 interactive technologies with high relevance for academic health sciences libraries-- blogs, wikis, podcasting

13. The website needs to be an effective tool rather than just a repository. We need to be able to set up discussion lists, blogs, wikis and other means to collaborate, particularly committees. IT research is important, but other groups do it much more effectively. I don't see it becoming a major AAHSL focus.

14. Would be interesting to have a more organized way to keep track of what other libraries are doing in various areas, not just IT. The survey posting system doesn't work very well, and is very clunky to search.

15. I almost always have trouble accessing the statistics because of the way the ID/pwd is maintained and changed each year. I would find it easier if I could set up and manage my own ID/pwd rather than having to go back to an e-mail msg or ask Shirley for the new one all the time.

16. Perhaps I have not used it often enough, but does th AAHSL web site provide ANY of the resources noted above? It would never occur to me to turn to AAHSL for help/access to IT resources, services, or even descriptions about IT advances - I would go to LITA...

17. There are lots of web-site based services that the website could provide and does provide that are not listed here. Five of the questions focus on IT technologies rather than services

	to our members and/or the general public or how we can better support the business side of association operations.
18.	Website should provide some static information relative to the organization and the remainder of the site is dynamically refreshed and also "pushes" information out to users as a reminder "I'm here"
19.	IT per se varies so much within each institution, its whats going on in your place thats neat that we could use....
20.	Webcasting is easier and more efficient to use each year. Library staff are more comfortable with it and computers have the software to easily participate in this. Not sure how AAHSL can use Webcasting with its members, but this should receive some discussion.
21.	I don't read it because I am so overwhelmed with work and cannot make the time for one more demand - even if it's eventually going to be supportive. I appreciate what you're trying to do, but I guess I would only go to the website if I knew it was going to help me, not take more time. Best of luck.