# Assessment & Statistics Committee

Update Report
Gary Byrd

## 2009 - 32<sup>nd</sup> Edition Annual Surveys Status

- Opened September 1
- Extended deadline: FRIDAY November 20
- The Annual Statistics survey:
  - 59 Completed and submitted for editing
- The Salary survey:
  - 73 Completed and submitted for editing
- Expect to talk with your editor here in Boston if your library has not yet submitted its surveys

### 2009 Annual Statistics Editors

- Eric Albright
- Mary Blackwelder
- Marianne Burke
- Gary Byrd
- Diana Cunningham
- Christine Frank
- Susan Kendall

- Beth Layton
- Joanne Muellenbach
- Connie Poole
- Steve Squires
- Nancy Woelfl

## Annual Statistics Survey New Questions

- Q 14: Expenditures for consortial licensing of E- resources
- Q 25: Expenditures paid from institutional "overhead" or indirect cost income generated from faculty grants
- Q33: Library Website "visitor sessions" (in addition to "page views")

## Annual Statistics Survey New Questions (cont.)

- Qs 37-42: Measured uses of E- monographs, serials & databases (with number of titles included for each)
- Q 43: Measured uses of E- reserve materials
- Q 50: Education sessions provided within a school's curriculum (separate from "librarysponsored" education sessions)

## Annual Statistics Survey New Questions (cont.)

- Q's 53-55: Number of Asynchronous, online tutorials & measured uses of these
- Q 57: Number of people served by library outreach sessions

## Annual Statistics Web Portal (New Features & Tools in 2009)

- Role for AAHSL Headquarters Staff
- One additional year of retrospective data added (28<sup>th</sup> Edition 2004-05)
- "Estimated Data" checkbox added to survey
- "Senior Staff" role can be assigned by library directors
- Canadian libraries can report expenditures in Canadian \$

## New Web Portal Features (cont.)

- "Submit Final Survey" button always centered
- Salary survey matrix row labels always visible
- Data Analysis Tools to create "Peer Library" comparison reports

http://aahsl.ccr.buffalo.edu

#### Before the end of 2009:

- Tool to correct erroneous data from past surveys and/ or to update data in current profiles
- Tool to facilitate printing of completed Salary survey matrix



#### **Survey Tools**

#### Library Management Tools

- Add a New Library Record
- · Edit or Delete Library Records
- View or Edit Committee Editor Assignments

#### Individual User Management Tools

- · Add a New Individual User Record
- · Edit or Delete an Individual User Record
- Resend Confirmation
- Email Tool

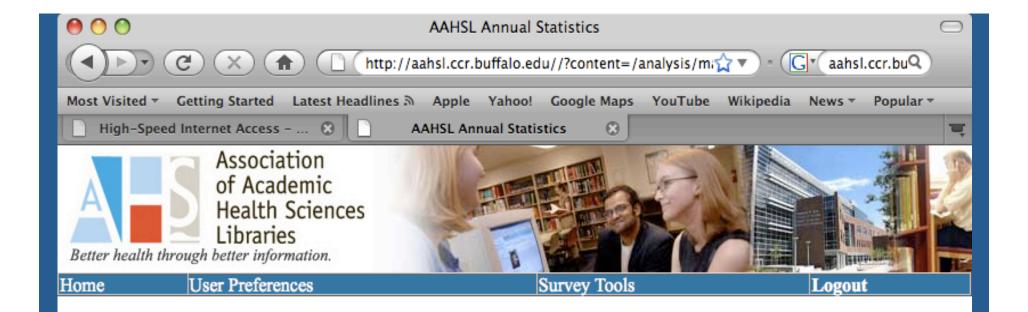
#### Survey Management and Use Tools

- Create a New Survey & Edit or Delete Existing Surveys
- Create a New Survey Using an Existing Survey Template
- Edit Current Survey Submissions
- Monitor and Manage the Status of Current Surveys
- Take an Open Survey
- Preview and Print an Open Survey Instrument
- View Tables with Current & Retrospective Survey Results

#### Data Analysis Tools



- Manage Peer Library Groups
- Manage Question Groups
- · Perform Analysis



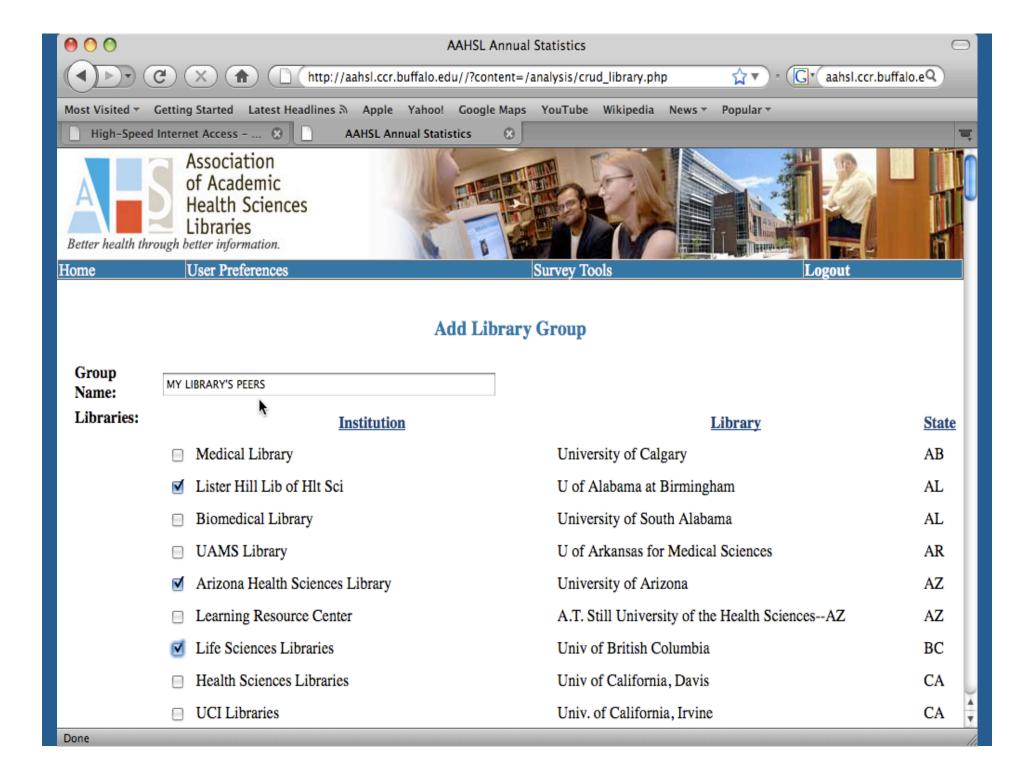
#### **Manage Library Groups**

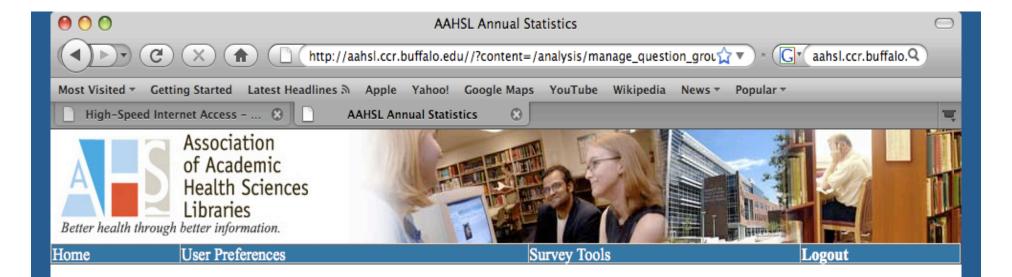


Return to the Survey Tools

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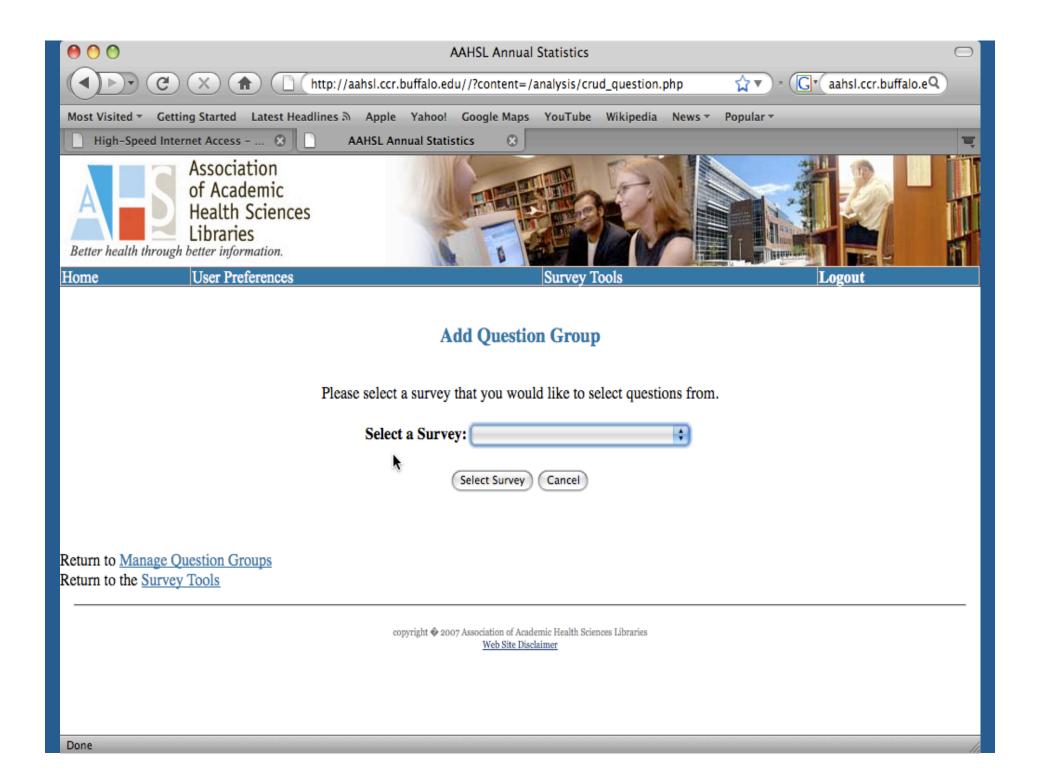


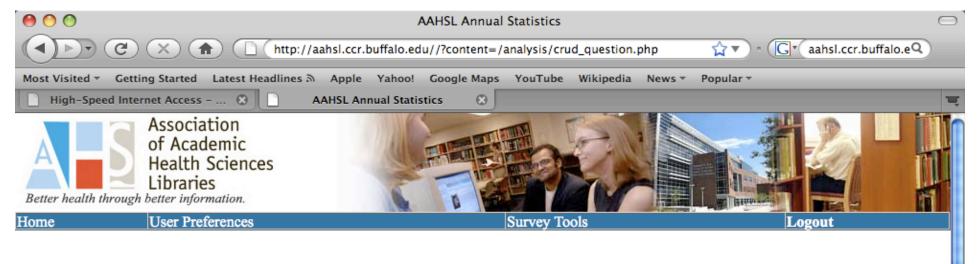
#### **Manage Question Groups**

Name	Delete
Core Statistics	
Peer Minimum Salaries	
Serials Holdings	
Delete Groups Add Group	
<b>&gt;</b>	

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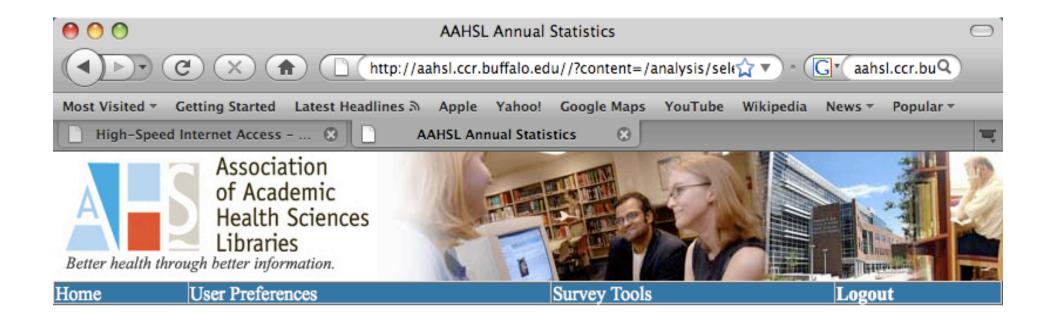


#### **Add Question Group**

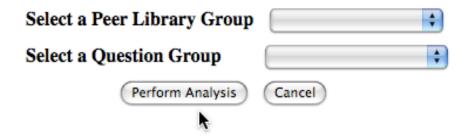
Survey Name: 32nd Annual Survey

Done

Group Name: SERIAL TTILES & SERIALS EXPENDITURES Questions: **Question Type** Label Text \*REVISED\* All physical volumes (print and all other non-prin... Numeric Q 1  $Q_2$ \*REVISED\* All physical volumes (print and all other non-prin... Numeric \*REVISED\* Total physical volumes owned by your library at th... Automatic Summation  $Q_3$ \*REVISED\* All unique monographic titles in all formats (e.g.... Numeric Q 4 Q 5 \*REVISED\* All currently-received serial titles in all format... Numeric Q6 \*REVISED\* The total number of all the databases (including ... Numeric \*REVISED\* The total of all salaries and wages paid to perman... Financial Q 7 Q8 \*REVISED\* Staff development and professional travel paid for... Financial 09 \*REVISED\* Monographs expenditures Financial \*REVISED\* Serials expenditures Financial \*REVISED\* Databases expenditures Financial



#### **Select Analysis Parameters**



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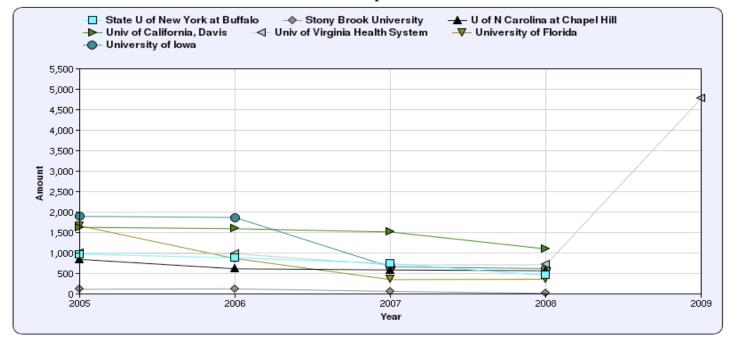




#### **Perform Analysis**

Select a new Analysis

\*REVISED\* All currently-received serial titles in all formats (e.g., print, electronic, audiovisual, etc.) paid for, otherwise acquired, licensed, or linked for access by your library to meet the needs of the primary users served by your library at the end of your fiscal year. Do not count cancelled subscriptions or ceased serial titles.



Export Spreadsheet







#### Opening Reports.xls

#### You have chosen to open



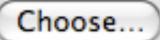
#### Reports.xls

which is a: Excel Spreadsheet

from: http://aahsl.ccr.buffalo.edu

#### What should Firefox do with this file?

Open with (Choose...



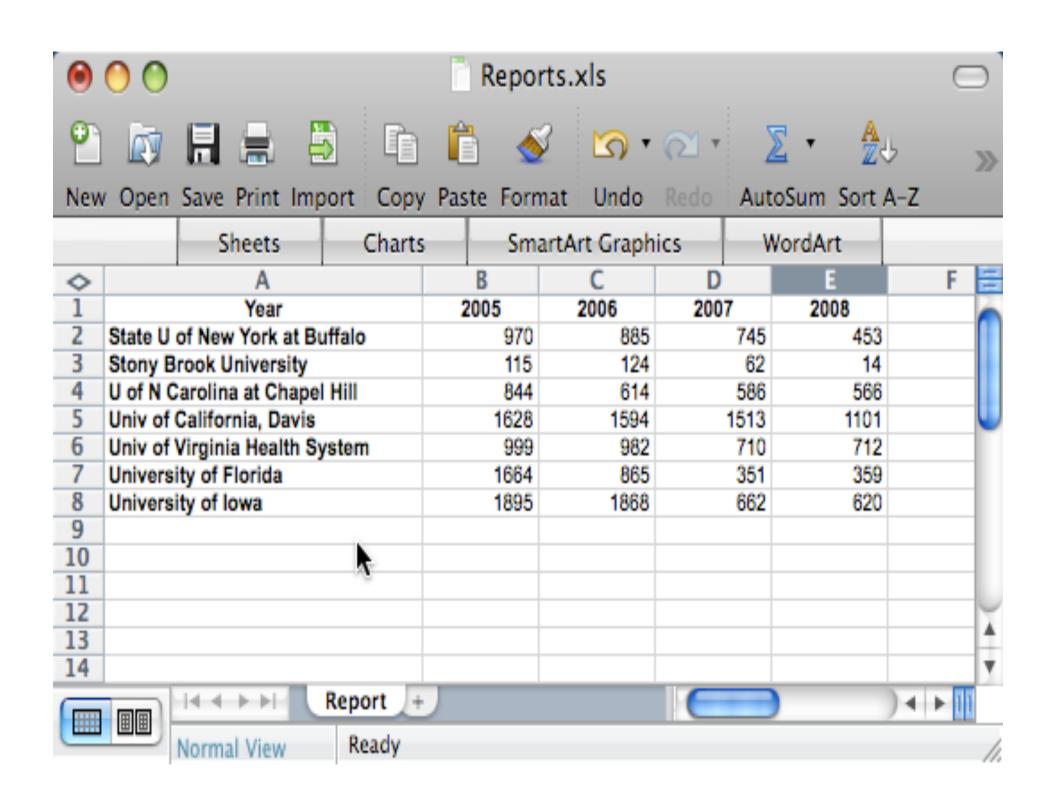


Save File

Do this automatically for files like this from now on.

Cancel

OK



## Plans for 2010 (33rd Edition) Surveys

### Spring

- Update Resources & Services Profile (using new updating tool)
  - Use expertise in member libraries to revise Profile

### Fall

- Edit & Repeat Descriptive Statistics Survey
- Edit & Repeat Annual Statistics Survey
- Edit & Repeat Salary Survey

## Priority Portal Enhancements for 2010

- Generate Use Statistics for Portal Tools
- Enhance the design and usability of the Portal
- Link Portal to ROI and Cost-Benefit tools developed by the Midcontinental RML
- Develop tool to be able to upload salary & other data from Excel spreadsheets
- Create links to ARL, ACRL and NCES surveys
- Create pop-up message for "automatic total" survey questions
- Program additional enhancements to Data Analysis Tools (build peer library groups using survey question responses)

## Other Issues to Study in 2010

- The Salary Survey
  - Create Sub-region Reports?
  - Include more professional position categories?
  - Include non-professional positions?
- Strategies for promoting use of Portal tools
- Policies & procedures for correcting errors in data submitted for past surveys
- Policies & procedures for making survey data sets available for research
- Enhanced Portal links to AAHSL Website

### **Assessment & Statistics Committee**

- Gary Byrd, Chair (2012)
- Eric Albright (2009)
- Marianne Burke (2009)
- Barbara Epstein (2009)
- Connie Poole (2009)
- Mary Blackwelder (2010)
- Diana Cunningham (2010)
- Christine Frank (2010)
- Nancy Woelfl (2010)

- Susan Kendall (2011)
- Beth Layton (2011)
- Joanne Muellenbach (2011)
- Steve Squires (2012)
- Ellis Beteck (2012)
- Terry Henner (2012)
- Jeanette Ryan (2012)
- Andrew White (2012)